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The Planning Inspectorate 3/19 Eagle Way 2 The Square Bristol BS1 6PN

Attention Dr Pauline Lane

Friday, 16 May 2014

Dear Dr Lane,

## NORWICH NORTHERN DISTRIBUTOR ROAD

I refer to your letter of 8 May 2014. I wish to attend the Preliminary Meeting Monday 2 June at Blackfriars Hall Norwich.

When I registered as an objector on your website I made a mistake with my entry as I entered as an individual instead of Cyclists Touring Club Right to Ride Representative. I have tried to have my registration amended but I was told on the telephone that this was not possible. I hope that you will see that this is unreasonable and you will be able to amend my registration.

I have some matters which I would like to raise at the meeting.

1. The lack of indexing of the online documentation. The documentation on the website submitted by Norfolk County Council has not been indexed and the search engine does not easily allow members of the public to find topics that are of interest to them. This disadvantages objectors and favours the promoters.

- 2. The lack of clarity in the writing style of the online documentation. The documents are riddled with acronyms, abbreviations, and jargon and do not meet the requirement for public servants to communicate in plain English.
- 3. I asked (after talking to other objectors) for Norfolk County Council to make a presentation on the traffic flow information. While the reply was not a direct refusal, there has not been a positive reply. Again this places the objectors at disadvantage and may involve unnecessary expenditure of public funds as objectors seek to clarify issues during the Inquiry.
- 4. Integrity of the proceeding. I am concerned about the activities of lobbyist and consultants and the role of political advisors in these proceedings. I need to seek assurances that the public will have the same opportunities to present their case as that afforded to these consultants.

Yours faithfully

Tony Clarke